



SCOTIABANK (BARBADOS) LIMITED
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Scotiabank ATMs upgraded with new functionalities that help customers bank conveniently, 24/7.

Scotiabank has been transforming its business digitally for quite some time, with **new functionalities and advancements that help customers conduct their business faster, easier and more securely**. These tools – Scotia OnLine Banking, the Scotia Caribbean App and next generation ATMs to name a few have been helping customers conduct their banking remotely, **keeping them safe and protected during the COVID-19 pandemic**.

As part of its commitment to Barbados and providing customers with an enhanced banking experience, Scotiabank was the **first to introduce next generation ATMs also known as Intelligent Deposit Machines (IDMs) locally** enabling faster, smarter banking. In July 2020, the Bank announced the expansion of available IDMs to a total of 15 across all branches.

The technology of the IDMs enables customers to do more at the ATM 24/7 than they were able to before. These include bill payments, funds transfer and envelope free deposits. **The devices now include new functionalities for additional transactions to be done at the ATM, eliminating the need to do these in branch at the teller.**

One such functionality is that **customers can now make cash payments directly to their credit card by inserting their credit card at the ATM**. There are also new convenient pre-set payment options to select Minimum Payment, Amount Due and Outstanding Balance. **The introduction of the credit card payment feature at our ATMs provides Primary and Supplementary credit card holders with another way to make payments directly to their credit card without having to do so over the counter in the branch**. Now, they can pay their credit cards at any of our 67 enhanced ATMs outside of regular banking hours.

Another new feature of the IDMs is the ability to change your PIN. Scotiabank customers with an active Scotiabank EMV Chip Debit or Credit Card can now change their PIN at the ATM. Visit bb.scotiabank.com to find out more on how Scotiabank's Intelligent Deposit Machines can help make your self-service banking experience both faster and easier.

"While we have introduced these new functionalities at the ATM, reducing the number of transactions that need to be completed at the teller, **helping our customers stay home and stay safe during this pandemic remains our top priority**. Online banking is free, easy and secure from the comfort of your home by using Scotia OnLine and the Scotia Caribbean App. I encourage our customers who are not yet using our online channels to follow the how to guides available on our website or reach out to us so we can help them get online." indicated David Parks, Managing Director, Caribbean East, Scotiabank.



Scotiabank's IDMs at the Rockley Branch. The Bank now has 15 IDMs throughout the country enabling faster, smarter banking.

About Scotiabank

Scotiabank is a leading bank in the Americas. Guided by our purpose: “*for every future*”, we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets. With a team of over 90,000 employees and assets of approximately \$1.2 trillion (as at July 31, 2020), Scotiabank trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit [our website](#) and follow us on Twitter @ScotiabankViews.